

## **EDUCATION**

- Doctor of Education (Educational Leadership), Arkansas State University, 2014  
Dissertation: Goal Conflict and Goal Commitment among Campus Parking Administrators in Higher Education
- Specialist in Education (Community College Teaching/Administration), Arkansas State University, 2010
- Master of Arts (Biblical Studies), Luther Rice College and Seminary, 2010
- Master of Arts (Political Science), Arkansas State University, 2008
- Bachelor of Science (Management), Arkansas State University, 1983

## **PROFESSIONAL CERTIFICATIONS**

- Certified Administrator of Public Parking, University of Virginia, 2013

## **HIGHER EDUCATION WORK EXPERIENCE Arkansas State University, Jonesboro, AR Director, Parking Services, 2002 – Present**

- Supervise and manage the parking services team
- Oversee operational, budgetary, technological, and fiscal responsibilities and strategic goals
- Collaborate with faculty, staff, students, and community to develop customer-focused parking services
- Administer, assess, and evaluate customer needs and outcomes
- Manage the deployment and maintenance of the campus parking infrastructure
- Provide long-range visionary planning that incorporates technological advances in the parking industry

## **Arkansas State University, Jonesboro, AR**

### **Adjunct Faculty, Master of Science in College Student Personnel Services Program, 2013-present**

- Provide instruction and online technical support for the CSPA 6343 College Student Development course

## **PUBLICATIONS**

- Meeting Conflicting Demands: The Results of a Study on Managing Diverse Parking Goals and Expectations on College Campuses. *The Parking Professional*. September 2014 (pp. 36-39).

## **PROFESSIONAL ORGANIZATION SERVICE**

- Board of Directors. Campus Parking and Transportation Association, 2015-2018

## **AFFILIATIONS/MEMBERSHIPS**

- Phi Kappa Phi Honor Society
- Pi Sigma Alpha Honor Society
- American Society of Public Administration
- American Political Science Association
- International Parking Institute
- Campus Parking and Transportation Association

## **CAMPUS/COMMUNITY SERVICE**

- Staff Senate President
- Shared Governance Oversight Committee
- Parking/Motor Vehicle Committee
- Stormwater Advisory Committee
- Northeast Arkansas Transit Authority
- Campus Disability Services Committee